

# BOOSH

Beecroft Out Of School Hours

The BOOSH Centre has partnered with 'Debitsuccess' to allow parents to set up direct debit for Boosh payments. This means parents no longer have the stress of ensuring bills are paid on time, there are no BOOSH staff calling and emailing payment reminders and there is no risk of losing your spot because of unpaid bills! This also saves administration time for Boosh, so the staff can spend more time looking after YOUR kids!

## How to fill in the form and FAQ's

I have multiple children – do I need to fill in multiple forms?

No, all your children's names can be written in fields.

Can there be more than one email address?

Just choose 1 email address – this should match the email address we have for you already.

What should I put as the first payment date?

This is the date that you are submitting the form to Boosh, payments will start in the next billing cycle.

Who pays the account set up/Administration fee?

Boosh will pay the one off account set up fee for each family.

What are the transaction fees?

Bank Account - \$0.88 per transaction

Credit Card – Visa/Mastercard 1.87% of the transaction, Amex/Diners 4.4% of the transaction

When will the first payment come out?

Once your Direct Debit Request form is processed, Boosh will contact you to confirm the first payment deduction date which will be within a 2 week period.

How do I know how much money will be debited from my account?

Statements will continue to be sent every second Wednesday. On the Friday of the same week (2 days after you receive the statement), the amount indicated on the statement will be debited from your account along with the transaction fee.

If my account is in credit will I still be billed an amount?

No, if no money is owed, no money is debited.

What happens if a payment fails?

A failed payment fee is charged by DebitSuccess (currently up to \$14.95). Boosh will then contact you to arrange manual payment from you to BOOSH or to agree for the amount to be deducted with your next statement in 2 weeks time.

Please be aware of the Fees policy regarding non-payment, or fees not paid in full.